



## GIVING FAQs

### How can I give to FOL?

There are several ways to give to FOL.

1. **Online:** You can give to FOL online by going to [www.folcov.org/giving](http://www.folcov.org/giving). At the bottom of the page, click the green button that says "Give to FOL." This will lead you to our online giving page, which is administered by our online giving provider, Vanco Services. Create a new account and select a one-time or recurring gift. (See below for additional information.)
2. **Check or cash:** Pick up a giving envelope on Sunday as you enter the auditorium. Fill out your information, include your cash or check, and place it in the offering during the church service. Or mail your check to Fountain of Life Covenant Church, 1821 W. 32nd Street, Long Beach, CA 90810.
3. **Text:** Simply text "\$(amount)" to 562-362-5135 to start your giving. You will receive a link from Vanco Services to enter your contact and payment information. Text giving is by credit or debit card only.
4. **App:** Download the Give+ (Give Plus) app, enter "Fountain of Life Covenant Church," and then enter your payment information. The app is managed by Vanco Services and provides access to the same account as online giving.

### Is online giving secure?

Yes, all account information you enter is secure. Our online giving provider is Vanco Services ([www.electronicdonations.com](http://www.electronicdonations.com)). Vanco assists more than 30,000 churches and nonprofit corporations with secure online giving.

**What fees are charged on each online or mobile transaction?**

You select the dollar amount of your gift and 100% of that gift goes to the ministry of FOL and the total amount is recorded as your donation. However, FOL pays fees for each transaction. For direct transfers from checking or savings accounts the fee is only \$0.25 per transaction. For credit or debit cards the fee is 2.75% of the total gift, plus \$0.45 per transaction. Therefore, we encourage donors to make direct transfers from their checking or savings accounts, especially for recurring gifts.

**Why do I need to set up an account and password?**

An account and password allow you to create a secure profile. You can use this profile to manage your giving without having to reenter your information. You can update account information and update your giving frequency at any time, either online or via the app.

**Can I see a record of my giving?**

Yes. If you login to your profile, you will be able to see your giving history. This is available both online and via the app.

**Are my donations tax deductible?**

Yes. All donations to Fountain of Life Covenant Church are tax deductible. Donors will receive a letter in January stating their total gift for the previous year.

**When is the contribution charged to my checking account or credit card?**

Transactions may be processed within a few hours or they can take up to 2-3 days if a donation is made late in the day on Friday through Sunday.